

Please see the short update below from Broome Manor Golf Club, followed by the update issued a short while ago by Broome Manor Community Golf & Leisure Trust Ltd. Apologies to all those members who have already received the Complex update via their Trust membership.

**Update Broome Manor Golf Club - Following receipt of the information below and further details to be obtained from a Wiltshire Golf Ltd meeting for club representatives tomorrow, BMGC's Management Committee will meet tomorrow night to discuss club matters going forward. A further communication will be issued as soon as possible to keep members informed.  
Thank You.**

**Update Community Golf & Leisure Trust LTD -  
Membership and Course update 11th May 2020  
Broome Manor Golf Complex**

I hope you are safe and well. I would like to start by thanking everyone who has continued to pay a monthly membership fee in April and May. It has been invaluable in helping keep Broome Manor maintained throughout these difficult times. We are extremely pleased to announce that we will be reopening the golf course from Thursday 14th May.

Please take your time to read through this letter, this will explain how we will be working to keep everyone safe, processing bookings and how golf will be played. I will be also informing you of what will be happening with regards to your membership.

After the Government announcement on Sunday 10th May, it was said that golf courses in England can reopen their doors if they wish in the upcoming week. I would like to advise you on how Broome Manor is going to open.

The safety of both customers and staff is always our number one priority. With that in mind we will only reopen when it is safe and sensible to do so.

The first round of golf will be played at 9:04 on Thursday 14th May 2020 and will then follow normal opening hours from Friday 15th May onwards. There will be a number of rules which will need to be followed when arriving at the course and throughout your round. Some of these are outlined below, but when booking, a full policy and procedure document with local rules will be sent to you and your playing partner.

- Social distancing must be adhered at all times.
- There will be a maximum of 2 people per tee time\*\*.
- Tee times will be at 8 minute intervals.
- Tee time bookings will only be accepted over the **telephone (01793 532403)**.
- Arrival must not be any sooner than 15 minutes prior to your tee time, and you must stay by your car, social distancing, until 10 minutes before your tee time.
- Please arrive in golf attire and put your golf shoes on in the car park. There are no changing facilities available.
- Under no circumstances should anyone arrive to the complex without a prior booking, anyone arriving without a booking will be asked to leave immediately.
- No caddies or spectators on the course at any time.
- All golfers are required to proceed straight to their cars at the end of their round of golf and leave the car park as promptly and possible.

## **Memberships and Bookings**

All members who have continued to pay either 100% or 50% of their membership fees will get the following benefits;

- 8 day booking for days between 14th May - 31st May
- 1 free month for April's full payment (it will be confirmed which months this will be)
- 1 free month for May's payment if paid 100% or 1 half price month if paid 50% (it will be confirmed which months this will be)

All members who paid in April and froze their memberships in May will get the following benefits;

- 7 day booking
- 1 free month for April's payment (it will be confirmed which months this will be)

\*Please note, all freezes on memberships will be reactivated on the 1st June. If you are still concerned that you cannot play golf because of self-isolating or you are in the vulnerable category, please email us by the 18th May [admin@broomemanorgolf.co.uk](mailto:admin@broomemanorgolf.co.uk) to refreeze your membership.

All members who have cancelled their direct debits will need to set up as a new membership before any play commences. This can ONLY be done via email to [admin@broomemanorgolf.co.uk](mailto:admin@broomemanorgolf.co.uk) with the expected demand this may take 2-3 days. No new memberships will be issued on site at reception. There will be a £35 joining fee and a new 12 month contract.

All members will be entitled to 2 active bookings between both the 9 and 18 hole at any one time, with a maximum of 1 booking per day.

**On Tuesday 12th May between 12pm and 4pm we will open telephone bookings** for those who can book 8 days in advance. You will be able to book 1 tee time per day. Days available for booking are Thursday 14th to Wednesday 20th May.

**On Wednesday 13th May between 12pm and 4pm we will open telephone bookings for everyone else.**

Please note anyone who books a tee time WILL need;

- Both players membership numbers or
- You will need to pay a non-refundable green fee for each non member
- Contact email address for BOTH players

Please have the correct information available otherwise you will unfortunately be unable to book your tee time.

**Once a player has booked a tee time, you will receive an email with the current policies, procedures and local rules for Broome Manor Golf Club. Please take time to carefully read the document before you start your journey to the club.**

The clubhouse will remain closed, except for the toilets. Please be aware that only one person is allowed in the toilet area at any one time. As for other facilities, we are yet to receive guidance with regards to the opening of the Driving Range, Shop or for private/group golf lessons. Any updates will be sent out in due course.

**Please ensure that you abide by all the measures set in place by the Complex. This includes;**

- **Social distancing 2m apart**
- **Please wash hands regularly**
- **Please stay safe, play safe**

Our main objective is to keep our customers and staff as safe as possible. If you have any questions please email us [admin@broomemanorgolf.co.uk](mailto:admin@broomemanorgolf.co.uk). All policies, procedures, local rules and information within this letter are subject to change at any time and we will Endeavour to keep you all up to date as and when any changes are made.

I would like to reiterate that all Government guidelines are being followed and we are working to provide a safe an enjoyable environment for you to get back playing golf.

Thank you for your understanding and I look forward to seeing you soon.

**\*\*To the best of our knowledge and understanding, you are allowed to play golf with a member of your own household OR one person from a different household and you are to remain playing with that same individual until guidelines are changed and/or we are updated otherwise.**

**Yours faithfully**

**Mark Sandry**

